



NS Quality Award

Criteria for Screening of Industries

S.N.	Criteria	Marks	
1.	Product compliance according to relevant Nepal Standard (As per NBSM records of last 2 years)	20	
	1.1 Market sample ¹		10
	1.2 Factory sample ²		7
	1.3 Onsite tested sample ³		3
2.	Implementation of Product certification scheme	55	
	2.1 Implementation of Quality Assurance plan		
	a) Raw materials		5
	b) In-process		5
	c) Finished product		5
	2.2 Quality Control		
	a) Availability of Testing equipment		10
	b) Calibration status of equipment (Traceability of measurement results to SI units) and its uses		10
	c) Availability of Manpower and Competency		5
	2.3 Timely response and corrective action to Non conformity		
	a) Onsite inspection		10
	b) Compliance and reporting to departmental instructions		5
3.	Contract Agreement	20	
	3.1 Labeling and Marking		
	a) Compliance to Product scheme requirements/agreement		2
	b) Proper use of NS Mark in products		5
	3.2 Advertisement ⁴		
	a) Compliance to agreement		2
	b) Evidence of no misleading advertisement through NS Mark and/or statement		2
	3.3 Complaints ⁵		
	a) Status of complaints against the product/organization.		3
	b) Timely response and resolution of complaints		3



	3.4 Information and communication		
	a) Access to information and site during inspection		2
	b) Communication with NBSM with respect to status of organization including changes		1
4.	Continuity of production and NS Certification ⁶	5	
	Total	100	

Guideline for marking for screening

Marking should be done as per the information of last 2 years available in NBSM and the information submitted by the organization.

1. Market Sample

- NBSM will collect the sample from the market and test the sample, if test record of the market sample is not available or market sample is not tested for the evaluation period.
- NBSM will request applicant industry for the list of dealers, if market sample is not available.
- No marks will be allocated under the clause 1.1 Market Sample, if testing of market sample cannot be performed due to unavailability of sample.

2. Factory Sample

- NBSM will collect the sample from the factory and test the sample, if test record of the factory sample is not available or factory sample is not tested for the evaluation period.
- No marks will be allocated under the clause 1.2 Factory Sample, if testing of factory sample cannot be performed due to unavailability of sample.

3. Onsite Sample

- NBSM will witness the onsite sample testing and collect a copy of the test report, if test record of the onsite sample testing is not available or onsite sample testing is not done for the evaluation period.
- No marks will be allocated under clause 1.3 Onsite tested sample, if testing of onsite sample cannot be performed by the applicant in presence of NBSM.

Note: i) Allocate full marks if all samples tested comply with all the requirements of product standard.
 ii) Allocate average marks on the basis of number of samples tested.
 iii) Arrangements shall be made to collect and test the samples after the closure of application deadline and before conclusion of screening process.

- Advertisement includes in any media regarding NS certified products. Allocate 0 marks if misleading advertisement is evidenced.
- Complaints include any complaints made by interested parties.
- Allocate 1 mark for every year.

Notes:

- सूचना प्रकाशन भएको मितिले एक वर्ष अगाडि देखि सम्बन्धित उद्योगबाट उत्पादित तथा यस विभागबाट NS प्रमाण पत्र लिएका कुनै पनि वस्तु/पदार्थ ने. गुण. बमोजिम नपाइएको कारण आवेदक उद्योगको विक्री वितरण बन्द वा NS स्थगन वा NS रद्द भएको अवस्थामा उक्त उद्योगलाई Screening प्रक्रियामा समावेश गरिने छैन ।
- Screening प्रक्रियामा छनौट हुन न्यूनतम ६० अंक प्राप्त गर्नु पर्नेछ ।