**NS Quality Award**

**Criteria for Screening of Industries**

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| **S.N.** | **Criteria** | **Marks** | |
| 1. | **Product compliance according to relevant Nepal Standard (As per NBSM records of last 2 years)** | **40** |  |
|  | 1.1 Market sample**1** |  | 20 |
| 1.2 Factory sample2 |  | 15 |
| 1.3 Onsite tested sample3 |  | 5 |
| 2. | **Implementation of Product certification scheme** | **40** |  |
|  | 2.1 Implementation of Quality Assurance plan  a) Raw materials  b) In-process  c) Finished product |  | 5  5  5 |
| 2.2 Quality Control  a) Availability of Testing equipments  b) Calibration status of equipments (Traceability of measurement results to SI units) and its uses  c) Availability of Manpower and Competency |  | 5    5  5 |
| 2.3 Timely response and corrective action to Non conformity  a) Onsite inspection  b) Test report (Factory sample / market sample) |  | 5  5 |
| 3. | **Contract Agreement** | **15** |  |
|  | 3.1 Labeling and Marking  a) Compliance to Product scheme requirements/agreement  b) Proper use of NS Mark in products |  | 2  2 |
| 3.2 Advertisement 4  a) Compliance to agreement  b) Evidence of no misleading advertisement through NS Mark and/or statement |  | 2  2 |
| 3.3 Complaints5  a) Status of complaints against the product/organization.  b) Timely response and resolution of complaints |  | 2  2 |
| 3.4 Information and communication  a) Access to information and site during inspection  b) Communication with NBSM with respect to status of organization including changes |  | 2  1 |
| 4. | **Continuity of production and NS Certification6** | **5** |  |
|  | **Total** | **100** |  |

**Guideline for marking for screening**

Marking should be done as per the information of last 2 years available in NBSM and the information submitted by the organization.

1. Allocate the same mark obtained in Factory sample if market sample is not tested.
2. Allocate the same mark obtained in market sample if factory sample is not tested.
3. Allocate the average mark obtained in Market/Factory sample if sample is not tested onsite.

Note-a)Allocate full marks if all samples tested comply with all the requirements of product standard. Allocate average marks on the basis of number of samples tested.

b)In case of unavailability of test record of market and factory sample, arrangements shall be made to collect and test the samples as appropriate after the closure of application deadline and before screening.

1. Advertisement includes in any media regarding NS certified products. Allocate 0 marks if misleading advertisement is evidenced.
2. Complaints include any complaints made by interested parties.
3. Allocate 0.5 marks for one every year.